



# wolflow

## hires a **RPA Specialist**



## Who we are

Wolflow is a Belgian company that provides services for customers to better **know, understand, monitor and improve** their processes so that they ensure business continuity. For our clients, collaborating with Wolflow means benefiting from our knowledge and skills in order to bring an external vision to their organization and accompany them so that **we can identify and suit their needs with the right solution**. We have the knowledge of the latest trends in the BPM area and its key products. Our strength consists in knowing how to make our expertise relevant and applicable to each of our customers' organizations.

Specifically, Wolflow teams up with strong partners who are the most relevant today on a market evolving around the BPM philosophy.

- Thanks to **Atlassian** and its famous solutions, among which are **Jira** and **Confluence**, we help teams to work faster and better, and we allow the management to draw easy and quick conclusions on the key aspects of their processes to be reviewed or optimized.
- Due to the rise of robotic process automation and its fundamental benefits on organizations' processes, we collaborate tightly with **Automation Anywhere** to identify RPA opportunities and deliver in-depth process analysis to customers. Following those steps, our trained RPA specialists can **deliver fast automation and proven return on investment** with sustained support and change activities.

## Job Description

Our mission is to help our customer understand the pain points of their processes, and boost them afterwards to reach all goals and expectations. We make critical analysis to identify what can be improved, so that afterwards we can enact positive change through innovative solutions for their business processes. One of these solutions reside with the Robotics Process Automation principles and technologies which we offer thanks to our partner, Automation Anywhere.

**In practice, you operate in following ways:**

- Help to create proper offers of products and services through a well-defined RPA-approach strategy.
- Communicate and be trustful with our customers regarding the benefits of an RPA project for their organization and what is to be expected all along the implementation journey.
- Lead kick-off meetings and workshops, interviews with stakeholders and overall roles and responsibilities.
- Design clear goals through both high-level and low-level roadmaps.
- Develop bots and administrate them through the Control Room.
- Be in contact with the technical team for all related needs or issues, redact test scenarios and be in charge of all QA activities.
- Ensure proper continuous improvement with procedures, trainings, support and reports (SLAs and metrics).

**As a future member of a company that has several axes centered around the BPM area, there will always be opportunities to diversify your work and gain multidisciplinary skills.**

# Job Qualifications

To properly fulfil your mission, you have the following assets:

## EXPERIENCE:

- At least 3 years of experience as a Business Process Analyst or similar role (business-oriented)
- At least 1 year of experience with RPA initiatives
  - ✓ Knowing Automation Anywhere is an asset

## EDUCATION:

- A master's degree in Business, Engineering or IT

## LANGUAGES:

- Fluent in English
- Fluent in French or Dutch
- Good communication skills in the other language (French or Dutch)

## SOFT SKILLS:

- Strong analytical and problem-solving mind
- Ability to think out of the box
- Sense of creativity
- Entrepreneurial spirit
- Team player & Change maker
- Eager to learn
- Good listener and strong in communication

## HARD SKILLS:

- RPA (Feasibility Studies, Bot Development, RPA with AI, Bots Administration, QA, Production Launch)
- Modelization (Knowledge of BPMN modeling techniques is an asset)
- IT-mindedness

# Contract

**Workload:** Fulltime /40H (12 recovery days)

**Type:** CDI

**Salary:** Fluctuates with your experience

**Date:** To fulfil ASAP

Do you have what it takes to become one of us? **We'd be happy to hear from you!**

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